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'TIS THE SEASON!

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#GIVINGTUESDAY

NOVEMBER 29, 2022



Eliana was three years old when she went through a troubling health problem. Eliana was experiencing a high fever, an enlarged tonsil, low appetite, fatigue, and abdominal pain. She was evaluated at Ravenswood and Stanford Hospital, but tested negative for strep throat and Covid.

Tania, her mother, was extremely worried and eager to know what was wrong. Thus, she turned to Eliana's Primary Care Provider (PCP), Doriel. When Tania and Doriel spoke over the phone, the concern in Tania's voice was noticeable as she described Eliana's swollen neck. Doriel arranged to see Eliana urgently in clinic, and evaluated her tonsils and neck. As Eliana's regular provider, Doriel reviewed the course of illness and all prior visit notes. It became evident to Doriel that Eliana's condition required urgent specialty evaluation by a Pediatric Ear, Nose, and Throat (ENT) specialist.

During that same visit, Doriel coordinated the same-day care Eliana needed with an ENT specialist. At the Pediatric Emergency Department, an ultrasound was conducted on her neck, where a branchial cleft cyst was discovered. Branchial cleft cysts typically go unnoticed unless they become infected. Eliana required antibiotic treatment and emergent surgery to treat her condition. Eliana was discharged from the hospital in five days.

Thanks to Tania's knowledge of her child and Doriel's creation of a bridge to specialized pediatric care, Eliana received the care that she needed, and she returned to being her happy self — playing, eating, and drinking regularly again.



Join us in providing care for patients like Eliana! Donate online at www.ravenswoodfhn.org/donate



"There's not a better feeling than knowing you've helped a family get the care they need for their child." —Doriel

"If it weren't for Doriel, my daughter would not have received the treatment she needed." —Tania